



To: Audit Committee Members

From: Katelyn Kleidosty, Internal Audit Manager
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Date: January 9, 2025

Subject: Fraud Tips Received by Internal Audit and Follow-Up

Summary of Complaints Reported and Follow-Up

A complaint was received by the Internal Audit Division on June 25, 2024, from a member of the public regarding identify theft. This complaint was not under the purview of the Washoe County Internal Audit Division and the complainant was advised to contact the Federal Trade Commission (FTC). The Internal Audit Division provided the website for the complainant to use.

A complaint was received by the Internal Audit Division on June 25, 2024, from a member of the public regarding credit card theft. This complaint was not under the purview of the Washoe County Internal Audit Division and the complainant was advised to contact the Federal Trade Commission (FTC). The Internal Audit Division provided the website for the complainant to use.

A complaint was received by the Internal Audit Division on July 31, 2024, from a member of the public regarding a stolen phone. This complaint was not under the purview of the Washoe County Internal Audit Division and the complainant was advised to contact the local police department.

A complaint was received by the Internal Audit Division on July 31, 2024, from a member of the public regarding a scam where the complainant was trying to purchase a parrot, but the ad was fake and money was lost. This complaint was not under the purview of the Washoe County Internal Audit Division. The complainant was advised to file a police report with the local police department.

A complaint was received by the Internal Audit Division on September 16, 2024, from a member of the public trying to buy and invest in cryptocurrency, but the company was fraudulent. This complaint was not under the purview of the Washoe County Internal Audit Division and the complainant was advised to contact the Federal Trade Commission (FTC). The Internal Audit Division provided the website for the complainant to use.

A complaint was received by the Internal Audit Division on October 1, 2024, from a member of the public regarding identity theft. This complaint was not under the purview of the Washoe County Internal Audit Division and the complainant was advised to contact the Federal Trade Commission (FTC). The Internal Audit Division provided the website for the complainant to use.

A complaint was received by the Internal Audit Division on May 16, 2024, from a member of the public regarding potential identity theft, scams, and fraudulent bank accounts. The information provided by the complainant was very vague. This complaint was not under the purview of the Washoe County Internal Audit Division. The complainant was advised to file a police report with the local police department.